

In order to train and play matches, England Netball require **all** players to affiliate (become EN members). This season a new process has been introduced whereby all parents of junior players must affiliate their children themselves.

In order for a club to access your information in ENgage, you will need to join their database. Please refer to the following information to find out how:

If your child is a current/past member of uPlay Sports Harpenden/Rickmansworth

In order to affiliate your child to England Netball this season, you will first have to create an account as a parent and then uPlay Sports will link it to your child.

1. You can access the Engage/uPlay Sports login page here:
<https://engage.englandnetball.co.uk/Account/Login?OrganisationId=54611>
2. The page should say 'uPlay Sports Engage Login'
3. Next, select **Create Account**, located under the green **Login** button. Here, register the details of 1 adult and 0 children (as your child already exists in the England Netball database).
4. Once completed, you should receive an email with your ENA ID and a link to set your password. Please be aware that this email may go to your junk folder.
5. If you do not receive this information, please contact membership@englandnetball.co.uk and we will provide you with your ENA ID, along with further advice.
6. Parents registering on behalf of their child will need to let uPlay Sports know once they've completed this process, so that the club can link them in the system. Please email your new ENA ID and your child's name(s) to office@uplaysports.co.uk. Please put the subject as '**EN Club Link**'.
7. uPlay Sports will send a quick response email when this is done.
8. You will then be able to log into your ENgage account and buy your child's membership. Either U11/U14 or U18 will show up as package options. Please note that the Social & Supporting membership is a non-playing membership, suitable for administrators only. It is not suitable for players.

If your child is a new member of uPlay Sports Harpenden/Rickmansworth

As neither of you have an existing account in ENgage, you will need to register an account for both of you. This will establish a relationship between your accounts from the outset. Please follow the guidance below.

1. You can access the ENgage/uPlay Sports login page here:
<https://engage.englandnetball.co.uk/Account/Login?OrganisationId=54611>
2. Next, select **Create Account**, located under the green **Login** button. Here, register the details of 1 adult and 1 child (you and your child).
3. You will be sent an email with your login details to your registered email address.
4. You will then be able to log into your ENgage account and buy your child's membership.

If you have not linked your parental account to uPlay Sports

There have been occasions where the parental account has been created but on login 'uPlay Sports' does not immediately show above the "Personal Details" writing in the top left corner.

In this case, uPlay Sports will not be able to see your account in their database. Below is a possible solution to this issue:

To link your account to the club you will play for, complete the following:

Please sign into ENgage using your login credentials.

In the top left corner click on the grid of squares and Select **Directory**

Then click on the small white funnel icon on the right hand side of the screen, followed by the plus symbol "+" and click on **Name**

Type 'uPlay Sports' and click **Apply**

Select the small circle next to uPlay in the search results, then click on the red box that says 'More' and click **Join**, followed by **Save**

If you need help other than detailed here, support for this affiliation process can be found on the England Netball website

<https://www.englandnetball.co.uk/membership/become-a-member/u18-membership-checklist/>